



International Student Support Checklist

Pre-arrival

- Develop and distribute a comprehensive pre-arrival information guide.
- Provide visa and immigration assistance, including step-by-step application guides.
- Schedule interactive online orientation sessions about campus life and local culture.
- Make arrangements for airport reception and transportation to accommodation.
- Offer housing support and guidance, including options and securing accommodation.
- Produce resources for cultural adjustment and managing expectations.
- Share financial aid, scholarships, and funding opportunities information.
- Explain health insurance options and plan navigation.
- Provide an enrolment checklist covering necessary documents, student ID card acquisition, and course registration.

Immigration

- Conduct informative workshops regarding visa status, work rights, and post-graduation options.
- Provide updates on any changes to immigration policies that might affect students.
- Ensure legal aid and support services are known and accessible.

Arrival

- Organize a warm welcome event for international students.
- Conduct a thorough campus and local community tour.
- Hold orientation sessions outlining academic procedures and campus resources.
- Assist with academic registration and course enrolment.
- Give guidance on setting up a local bank account.
- Provide information and assistance with mobile phone setup and service options.

Orientation

- Administer initial academic advising sessions to discuss academic pathways.
- Introduce available language support services and enrolment procedures.
- Promote student mentorship programs for peer guidance.
- Introduce students to health and wellness services on campus.
- Schedule a series of social events for effective social integration.

Social and Cultural Engagement

- Facilitate cultural exchange events and global educational programs.
- Actively involve students in diverse student clubs and societies.
- Make sports and recreational facilities available and easily accessible.
- Provide a range of volunteer and community engagement initiatives.
- Share a comprehensive calendar of campus events and encourage participation.

Academic Support

- Ensure ongoing access to academic advising throughout the student's course of study.
- Conduct regular study skills and language support workshops.
- Advertise opportunities for research and academic engagement outside the classroom.
- Promote the use of tutoring services and learning centers.
- Encourage participation in specialized programs that offer international or research opportunities.

Mental Health and Well-being

- Offer accessible mental health support and counseling services.
- Continue to assist with navigation of the health insurance and local healthcare system.
- Make fitness and wellness programs available to promote physical health.
- Advertise support groups and other student resources dedicated to overall wellness.

Career and Professional Development

- Tailor career counseling services to address the unique needs of international students.
- Hold career development workshops covering essential skills like resume writing, interviewing, and job search strategies.
- Disseminate information on internships, on-campus employment opportunities, and job fairs.
- Organize networking events with professionals and industry experts.
- Facilitate connections with alumni for ongoing support and mentorship.

Preparation for Graduation

- Intensify job search and career transition support as graduation approaches.
- Provide continued guidance regarding work visas and post-graduation immigration options.
- Introduce graduating students to alumni association and detail its benefits.
- Gather feedback on the international student experience through exit interviews or surveys.

Post-graduation

- Develop strategies to engage graduates with the alumni network.
- Offer continued access to career development resources to support professional growth.
- Communicate opportunities for further education, professional development, and potential discounts for alumni.
- Invite alumni to participate in campus events as guest speakers or mentors.
- Provide information on lifelong learning options and alumni events.