## Creating a Sustainable Initiative for International Interculturalization

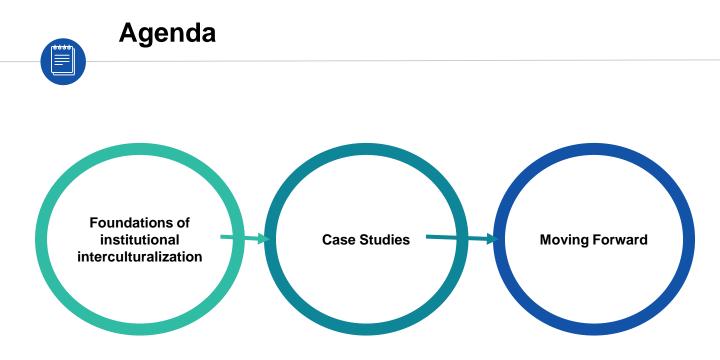
Todd Odgers, BCIT Heather Tobe, Douglas College



#### FASTER, HIGHER, STRONGER: TECHNOLOGY, LEARNING AND IDENTITY SUMMER CONFERENCE 2017

JUNE 18-21, 2017 | KELOWNA, BC







I've worked in international education for \_\_\_\_\_ years

- A. 1-3
- **B**. 4-8
- **C**. 9-15
- **D**. 16-20
- E. 21+



My role is:

- A. Senior leader
- B. Head of international education
- C. International education staff
- D. Recruitment and retention
- E. Faculty



I would rate my understanding of interculturalization as:

- A. thorough
- B. good
- C. somewhat
- D. limited
- E. I am here to learn



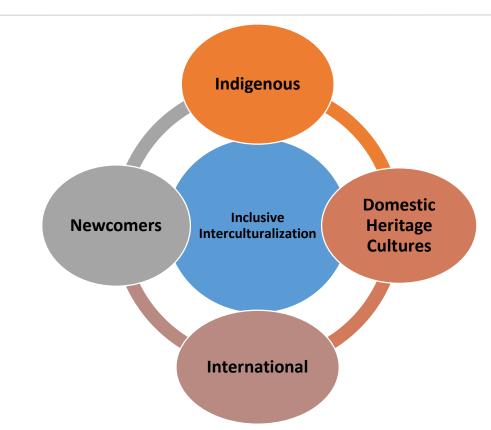
# How does an institution negotiate cultural differences?

## Interculturalization

- Internationalization
- Domestic diversity and inclusion
- Indigenization



## Interculturalization's Stakeholders



## **Intercultural Education**

"Inter*cultural education, as opposed to* inter*national education, is a more* inclusive formulation, in that interculturality includes both international and domestic students.

All students, regardless of their location, need to develop the capability to contribute in the intercultural construction, exchange and use of knowledge."

Crichton et al 2004

## Thoughts on Integrating...

"Universities need to be devoting energies to integrating the *home* student to the university as an *international/ multicultural community*, rather than focusing so exclusively upon integrating the *international* student into an Anglo-centric community"

Killick, 2010

### **Intergroup Contact Theory**

Groups from different cultures must be appropriately prepared to interact.

If they are not, then a reinforcement of stereotypes and prejudice is likely to occur.

(Allport, G. W., 1954; Pettigrew, T. F., Pettigrew & Tropp, L. R., 1993, Sindanus et al., 2008)









Is intercultural learning part of your strategic plan?

- A. Yes
- B. In some areas
- C. No
- D. I don't know

To what degree is interculturalization considered in program development

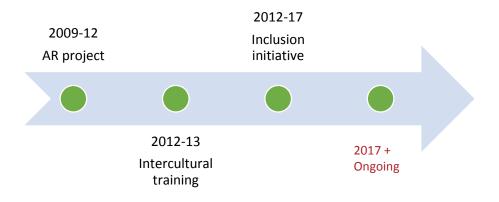
- A. Major
- B. I think most programs address it
- C. Somewhat
- D. Very little
- E. Don't know



Do you have benchmarks or evaluation methods for measuring campus interculturalization?

- A. Yes
- B. In some areas
- C. No
- D. I don't know

## NQ Timeline



## NQ Model for Inclusive Intercultural Education

## Inclusion = Diversity + Engagement

Louw and Whitelaw

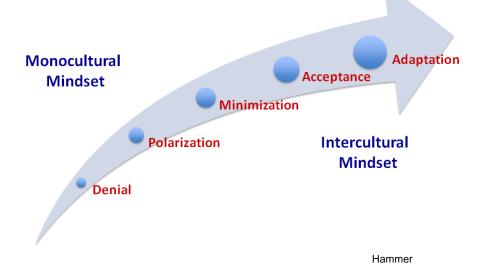


Frameworks

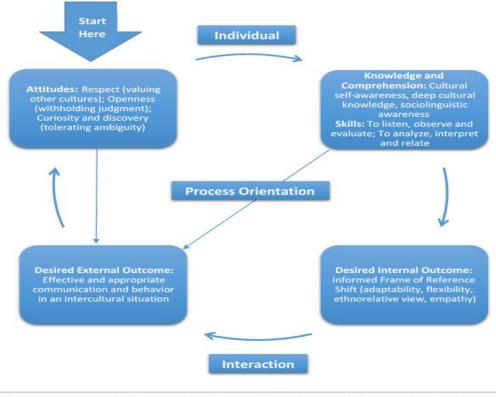
## Using the AQAL- Ken Wilber

	Subjective	Objective
Micro	My Values Internal experience Purpose	What we do Measurable actions Our activity and processes
Macro	Our Culture How we act together How we/I feel and talk about us	Systems Policies

### Intercultural Development Continuum



#### **Deardorff: Process Model**



By Dr. Darla K. Deardorff in *Journal of Studies in International Education*, Fall 2006, 10, p. 241-266 and in The SAGE Handbook of Intercultural Competence, 2009 (Thousand Oaks: Sage).

## Align, Shape and Engage All Quadrants and Stakeholders

- **1. Executive Contribution Agreements (LR)**
- 2. Senior Leaders, Faculty, Staff, Targets (LR/UR)
  - 75% with satisfactory intercultural competence
  - 5 year strategy
- 3. Inclusion Engagement Scale (LR/UR)
  - Evaluating learning transfer
  - Benchmarking
  - Capturing Innovation

## Align, Shape and Engage All Quadrants and Stakeholders- Cont'd

#### 4. PLAR Framework for Faculty and Staff Hires (LR/UR)

- Onboarding
- Organizational development
- Recognition and leveraging

#### 5. College Wide Learning Outcomes Fwk (UL/LL/LR)

- Inclusive Culture
- Creative and Critical Thinking
- Community Citizenship
- Communication and Collaboration
- 6. Our Values in Action-"The Learning Experience" (UL/LL/UR)
- 7. College Brand- "50 Years of Inclusion" (LL)

# Interculturalization -Organisational Development

- 1. Senior level buy-in and championing
- 2. Align with the strategic plan and vision
- 3. Process for engagement
- 4. Baselines, benchmarks and targets
- 5. Capture artifacts of learning and change





To what extent is interculturalization a focus in learning outcomes in your institution

- A. Major
- B. I think most programs address it
- C. Somewhat
- D. Very little
- E. Don't know



Interculturalization is part of the staff/faculty pro d

- A. Totally agree
- B. Agree
- C. Somewhat agree
- D. Disagree
- E. Totally disagree



Interculturalization discourse is included in discussions around academic integrity

- A. Totally agree
- B. Agree
- C. Somewhat agree
- D. Disagree
- E. Totally disagree

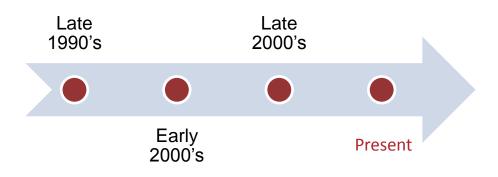


Interculturalization is fully embedded in my institutional orientation programs for both international and domestic students

- A. Totally agree
- B. Agree
- C. Somewhat agree
- D. Disagree
- E. Totally disagree



#### **DC Timeline**







#### Faculty strategies/initiatives:

- 1997
- BCCIE/BC Ministry of Education, Skills and Training, BC institutions: Best Practices Guidelines for Internationalizing the Curriculum



### Faculty strategies/initiatives:

2000

- BCCIE/ Douglas College: Internationalizing Learning Project
- Associate of Arts in Intercultural and International Studies
- Intercultural course development



#### **Faculty strategies/initiatives:**

#### 2005

- Academic/Strategic Plan: Academic signature set of 9 core competencies or essential skills provided in all programs
- Intercultural Communication

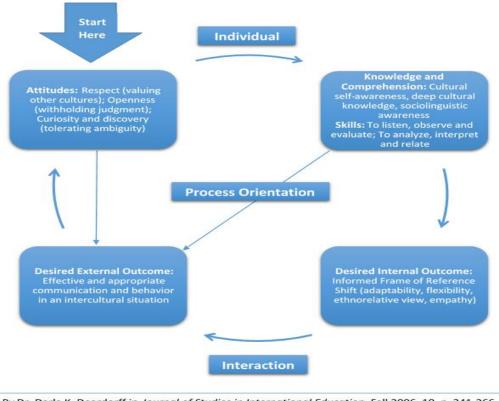




- Interculturalization as core
- Awareness building
- Increased strategies/initiatives
- Professional development
- Curriculum development



#### **Deardorff: Process Model**



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# What we can learn from these case studies?

- Frameworks
- Sustainability
- Systems
- Gaps to address
- Organizational shift





What is something you learned today that interests you?

What could you apply from today's presentation to your own context?



## 감사합니다 Natick Danke Ευχαριστίες Köszönöm Thank You Gracias Merci

## Any questions?

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 Deardorff, D. (Ed.)(2009) SAGE Handbook of Intercultural Competence, CA: Sage

