# Taking the Pulse on Intercultural Learning: What Are The Opportunities?

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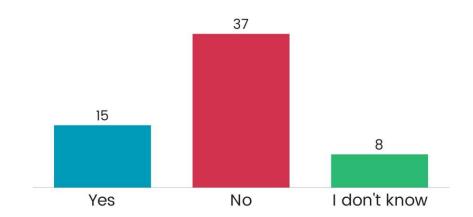
FASTER, HIGHER, STRONGER:

#### **SUMMER CONFERENCE 2017**

JUNE 18-21, 2017 | KELOWNA, BC



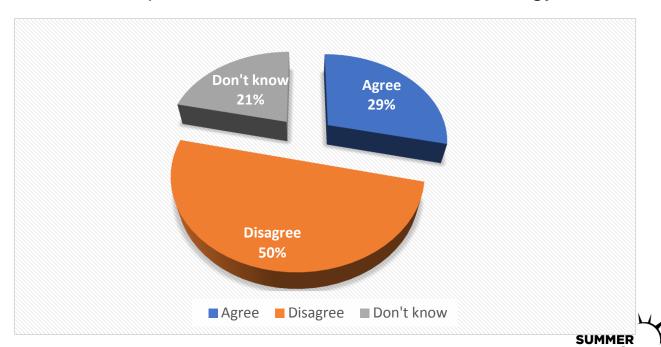
Intercultural Learning for all students is intentionally facilitated as part of our internationalization strategy



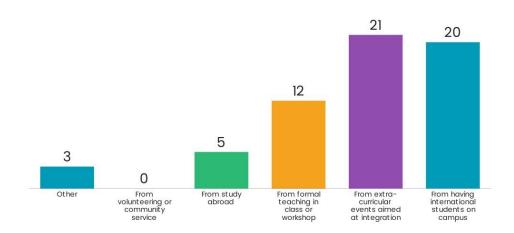


### 2011 Canadian Survey Results (N=172)

Intercultural learning for **all** students is intentionally facilitated as part of our internationalization strategy



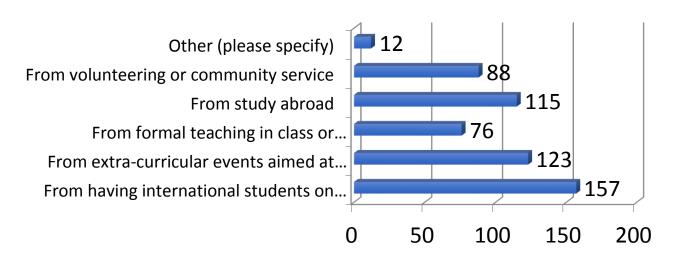
### How is intercultural learning facilitated?





### 2011 Canadian Survey Results

How is intercultural learning for **all** students facilitated?





# Menti Results from Yesterday's Morning Activity: Intercultural Highlights

- Opportunities for the sector
- Skill sets key to success
- Topics for PD

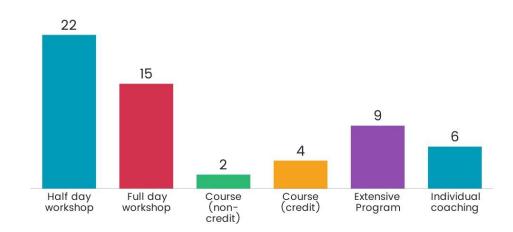


#### What kinds of intercultural PD are offered on your campus?



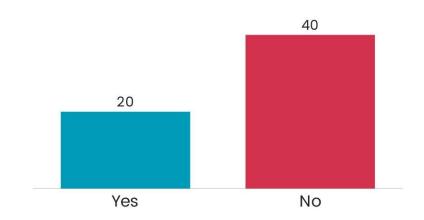


#### What type of intercultural PD have you participated in?



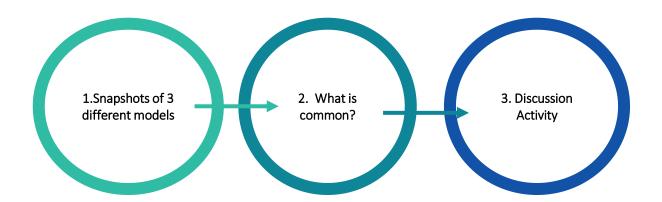


#### Have you completed an intercultural assessment?





### Plan for this session





# Intercultural Learning Opportunities: Students

- Douglas College
- 2 campuses New Westminster/Coquitlam
- Offer diploma/Bachelor/certificate/associate
- Students 23,500 2500 international
  - lower mainland
  - 15,360 credit





# Douglas College: Face to face delivery

Intercultural and International Associate of Arts Degree

- 60 credits block UT transfer
- Possible careers: international relations, foreign affairs, human resources,
- Associate of Arts Degree requirements
- core courses: Intercultural Communication: Political Science: Modern Languages
- 6 relevant courses from Social Sciences and Humanities, and Language, Literature and Performing Arts

# Douglas College: Face to face delivery

#### Courses:

- CMNS 1104: Foundations in Intercultural Communication
- CMNS 1217: Intercultural Communication in the Workplace
- CMNS 2317: Intercultural Conflict in Interpersonal Relationships



# TRU: Interculturalizing Curriculum: Blended Delivery



#### F2F

- IDI profiles and debriefs
- Experiential activities
- Learning outcomes development
- Curricular revision
- Interdisciplinary peer support

#### Moodle

- Pre-readings, readings, discussion and reflection activities
- Intercultural frameworks modules
- Resource sharing

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#### Interculturalizing Curriculum at TRU

#### 6 cohorts 90 Interdisciplinary participants

May Day 1	Cultural self-awareness Culture General Frameworks Theoretical models Intercultural Development Inventory (IDI)
May Day 2	Indigenous world views De-colonizing practice Multiple perspective & inclusive pedagogies Experiential learning
May Day 3	Curriculum review Writing Learning outcomes Backward Curriculum design Intercultural and Global Learning outcomes
May Day 4	Curriculum re-visioning POSTER SESSION (Pilot plan) Peer feedback
December	Report on Pilot

Garson, K., Bourassa, E., & Odgers, T. (2016). Interculturalizing the curriculum: Faculty professional development. *Journal of Intercultural Education*. Routledge, Taylor and Francis.



#### Learning at Intercultural Intersections Project

- <u>Learning at Intercultural Intersections Conferences</u> (2015 / 2017)
- LII Word Press site
- Special Issue Intercultural Education (2016)
- TRU Space digital archive
- LII Research Group SSHRC Partnership Development Grant



# UBC Extended Learning Online Intercultural Certificate Programs for Adult Learners

- Programs offered since 1995 in both face to face and blended format
- Recently, an increase in demand for online programs in intercultural, diversity and inclusion based learning
- Technology + innovation + flexible interconnected learning
- Online programs create an opportunity for adult learners to network across organizations, professions, interests, around the world.
- Sharing of intercultural best practices and insights across global and local boundaries



# UBC Extended Learning Online Intercultural Certificate Programs for Adult Learners

- Each course is six weeks online and driven by participant engagement and peer discussions
- Experiential and application based learning
- Themes: Systems thinking, generative dialogue, Reflective practice and application



# UBC Extended Learning Online Intercultural Certificate Programs for Adult Learners cic.cstudies.ubc.ca

#### Courses:

- 1. Internationalizing Post Secondary Organizations
- 2. Strategies for Effective Intercultural Communication
- 3. Leadership in Intercultural Contexts
- 4. Transforming Intercultural Conflict
- 5. Identity and Intergroup Relations
- 6. Training for Intercultural and Diversity Trainers (blended offering)
- 7. Engaging Diversity and Inclusion in Organizations



#### **Common Threads**



- Theoretically based
- Personal cultural self-awareness / identity / awareness
- Experiential reflective comfort zone / dissonance
- Practical application / skills development / contextual



# **Discussion**

- Which of the "common threads" are most foundational in your experience / perspective?
- What do we need to make intercultural learning more embedded or robust at our institutions?
- What kind of intercultural PD should be foundational for our sector?







# Thank you

# Any questions?

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