ISSUE 1 | WINTER 2014

CEMPASS



A publication highlighting BC's priority and emerging education markets abroad

Welcome to COMPASS

Spotlight on India 8

Reflections on the China Education 1 Expo (CEE) 2014

14

3

Magical morning river ride down the ganges Photo by C.K. Tse on Flickr

Table of Contents

Welcome to COMPASS	3
FAQs	4
The history of BC's Education Marketing Managers (EMMs)	5
Meet BC's EMMs	6
Indian higher education sector: Overview	8
Student mobility trends in India's higher education sector	11
What does this mean for BC?	12
2014 Trade Mission to India: Strengthening partnerships	12
Reflections on China Education Expo (CEE) 2014	14
Upcoming events	16



Welcome to **COMPASS**

International student mobility numbers have never been higher. It is projected that in year 2014 there will have been over **4.6 million students** enrolled in tertiary education outside their home countries. We live in a global community with instantaneous communications and porous borders, and as goods and services are freely traded across borders, so are ideas. Travel is more accessible to the middle class and education continues to be highly sought after. It is logical that the International Education (IE) sector is thriving.

Canada – and especially British Columbia – has always been a leader in this field. Current estimates suggest there are **over 112,000 international students** in the province alone. Key source markets include China, South Korea, India, Saudi Arabia and Japan; however, large increases are being seen from emerging markets such as Brazil.

The BC Council for International Education is launching our new newsletter, COMPASS, in order to keep stakeholders informed about the exciting and ever-shifting landscape of International Education.

COMPASS includes contributions from BC's Education Marketing Managers (EMMs), who are employed by the Provincial Government and are stationed in priority markets around the globe, and it is a unique and dynamic newsletter dedicated to support BC's IE sector.

We aim to provide the latest IE news from the market as it happens. COMPASS represents an aggregate of opportunities, updates and events that influence and impact IE in BC. It is an excellent vehicle to highlight the market intelligence that our EMMs provide.

COMPASS will be published three times a year. Each edition will feature one EMM and their region. Leaders from government and IE will also be profiled. In this issue, Agnel Worth, EMM in Bangalore, India will provide a market update. India is one of the world's fastest growing economies, and there are many strong partnerships forming between BC and Indian educational institutions, especially in light of the Premier's recent trade mission in October.

We hope you enjoy this publication and look forward to providing a new way to connect with an already fascinating industry.



Best regards,

Randall Martin Executive Director BC Council for International Education



BCCIE's 2013 Summer Seminar.

FAQ QUICK ANSWERS ABOUT COMPASS

What is COMPASS?

COMPASS is a publication designed to support the marketing and recruitment needs of the International Education sector in BC.

In each issue, one Education Marketing Manager (EMM) and their region is profiled. Readers gain an understanding of local news 'on the street' in BC's mature education markets and can stay informed of the latest trends affecting the International Education sector.

How often is it published?

The magazine will be published three times per year.

Who is the target audience?

Readers will come from many different backgrounds, but will share a strong tie to BC's International Education sector. They could be agents, marketing and recruitment officers, policy makers, thought leaders, academics, service providers and even students.

Can I read it on my tablet or smartphone?

Yes. The magazine has a responsive design so it will fit the dimensions of your tablet or smartphone.

How can I be a writer for COMPASS?

BCCIE is always looking for fresh perspectives. If you are an International Education subject matter expert, please share your expertise. Email <u>Chantal Moore</u>, Manager,

Communications, with your submission. If selected, your story will be published and promoted on social media channels, reaching hundreds of viewers.

Edition	Deadline
Spring issue 2015	16 March 2015
Fall issue 2015	17 August 2015
Winter issue 2015	16 October 2015

How can I sign up a friend for this publication?

Forward them BCCIE's <u>consent to receive</u> <u>email communications form</u> and they will be added to our mailing list.



The early days: The first cohort of Education Marketing Managers to be hired by the Province of BC attend an International Education Roundtable in 2013.

The History of BC's **Education Marketing Managers**

In 2012-13, the Government of British Columbia hired six dedicated Education Marketing Managers (EMMs) to help advance British Columbia's international education interests in key markets including China, India, Korea, and Japan. The hiring of EMMs was a commitment under British Columbia's International Education Strategy.

Roles and responsibilities

The EMMs have been placed in BC's Trade and Investment Offices with a mandate to support International Education through the following activities:

- Promote BC as an International Education destination at international trade shows, and leverage BC provincial government marketing materials and online social media platforms.
- Leverage BC's trade offices and other resources to advance overseas marketing.
- Develop relationships with alumni and related networks overseas, using BC-educated students working overseas to help better promote business opportunities in and for BC including:
 - Extending invitations to appropriate government and industry networking events.
- Support BC education institutions at the K-12 and post-secondary level and work with BCCIE in their inbound missions to market.

Meet British Columbia's Education Marketing Managers

BC's EMMs will be attending the 2015 Summer Seminar in Whistler, BC, and will be available for interviews and one-on-one meetings. This is an exciting opportunity to meet our colleagues face-to-face and to gain an understanding of the important work EMMs do to promote BC abroad.

Further questions on the EMM initiative can be directed to <u>Salima Jethani</u>, Manager, International Education, BC Ministry of International Trade, who is the official BC-based liaison for the EMMs.

For background, please refer to <u>British</u> <u>Columbia's International Education Strategy</u>, which is supported by the Ministry of Advanced Education in collaboration with the Ministry of Education. You can also contact <u>Kelly</u> <u>McConnan</u>, Director, International Education, Ministry of Advanced Education or <u>Brenda</u> <u>Neufeld</u>, Director, International Branch, Ministry of Education for follow up.



Marta Solorzano

London, UK

Marta is the Director of Operations in the BC Trade and Investment Office based in London. One of her key areas of responsibility is the education sector where she focuses on fostering education partnerships between British Columbia and European institutions.

Marta's past experience is in trade and investment and she has worked for London & Partners and UK Trade nad Investment. Marta is fluent in English, Spanish and French.

Marta's position is diverse and is not dedicated entirely to education.

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Satyesh Askulkar

Mumbai, India Satyesh has 12 years of work experience in International Education and a further 8 in media and market research.

He started his career at The Indian Express Group managing marketing projects, then worked at marketing research firms including TNS International and IMRB. During his tenure, he successfully completed more than 500 qualitative and quantitative projects and built expertise in group discussions and central location testing. Satyesh has robust knowledge of education systems across various countries.

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Agnel Worth

Bangalore, India Agnel has worked in the BC Trade and Investment Office since 2012. He has 10 years of management experience within the education sector and has worked extensively with universities and colleges across the globe in sales, business development and student recruitment.

Agnel holds an Engineering degree in Paper Technology, along with a Masters in Economics and a Masters in Marketing Management. He is multilingual with proficiency in seven languages and a strong natural ability to connect with people.

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Yun Ju Jung

Seoul, South Korea

Yun Ju joined the BC Trade and Investment Office in Korea as of September 2012 with 15 years' experience working in the International Education field in South Korea. She was previously a Market Development Manager for Education New Zealand at the New Zealand Embassy in Seoul. She works closely with the Embassy of Canada, Seoul, local agents and Korean institutions in the market. She also supports British Columbia's institutional needs in the market.

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Representative offices

BC Trade and Investment office in the Americas

BC Trade and Investment office in Hong Kong

Tokyo, Japan



Vicky Song

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Galahad Gao

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Indian higher education sector: **Overview**

India has the world's largest student population in the age bracket of **5–24** at around **450 million students**. It also has one of the largest higher education systems in the world comprising **700+ universities, 35,000+ colleges** and numerous stand-alone technical/professional institutions. There are currently in excess of **25 million students** enrolled in higher education, though the new government is looking to boost the Gross Enrolment Ratio (GER) quickly.

As the economy and education system continue to grow, more students are interested in pursuing undergraduate and graduate studies outside India due to increased opportunities and growing competition for limited seats.

85,000 Indian students went abroad in 2005. That number shot up to 290,000 in 2013.

Countries such as Canada, Singapore, Germany, Norway, Malaysia, France and China are emerging as popular destinations for Indian students.



Agnel Worth at BCCIE's 2014 Summer Seminar.

Indian students are driven by practicality

Indian students make careful decisions on where to study abroad. Factors affecting student choice include:

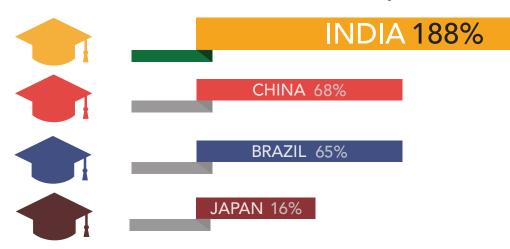
- Fees and living expenses;
- Global exposure;
- Cultural experiences; and
- Internship and placement opportunities.

In particular, Indian students are looking at countries where tuition is more affordable and jobs are easier to secure. Visa issues and other statutory regulations remain challenges for Indian students studying abroad.

BC engagement and opportunities with India

Student mobility from India to BC has seen an **increase of 188%** from 2009/10 to 2012/13. There were **4600 students** travelling to BC in 2013 versus **1600 students** in 2010. The majority of potential lies in the public and private post-secondary and graduate segment, though there is growing interest in BC K-12 curriculum delivered at offshore schools. For upcoming events in India, see page 16

2009/10 TO 2012/13: Post-Secondary Education in BC

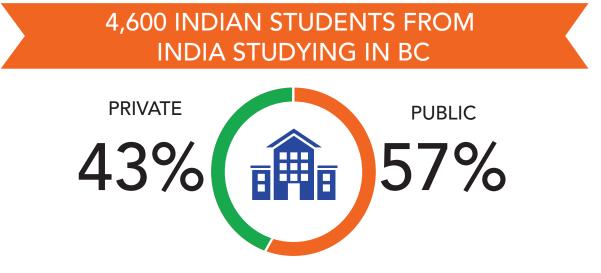


Source Country Growth Rate

India had the highest growth rate of all source countries.

Source: BC Provincial Government 2014

2012/13: Post-Secondary Education



Source: BC Provincial Government 2014

Top reasons Indian students are choosing to study abroad in BC

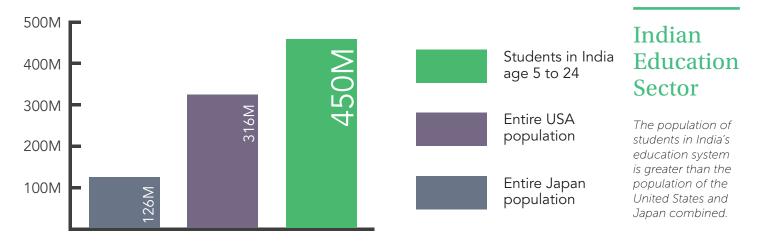
Higher economic optimism has driven outbound mobility in general, and Indian students increasingly recognize the BC brand. These students are choosing BC for many reasons, including the following:

- Specialized faculty: Indians interested in higher level research may seek out distinguished faculty in BC. Many of their home institutions are underfunded, and professor wages low, deterring top talent. Reports estimate that 30-40% of faculty positions in India are unfilled. For context, only 4,500 PhDs in Science and Engineering are awarded each year in India compared to 30,000 in China and 25,000 in the United States
- Post-graduate employment rates: There is a low employability among graduates in India and studies have shown that fewer than 10% of new graduates are employable in their industry. This is expected to change, though for now these statistics may drive some students abroad.
- Quality of academic programs: While the situation in India is changing especially in light of Narenda Modi's recent win as Prime Minister – there is currently no unifying body to maintain higher education accreditations in the country. BC institutions are listed in global rankings, an important consideration for Indian students. BC is also the only province with an Education Quality Assurance (EQA) designation for its post-secondary students. The EQA designation identifies institutions that have either met or exceed government quality standards and provides consumer protection. BC should continue to leverage the EQA designation in outreach to prospective Indian students.
- Partnership agreements: BC and India also have long-established partnerships and are well aware of their mutual educational goals. These partnerships were furthered at the 2014 India Trade Mission led by Premier Christy Clark. India has a vested interest in our education system, student exchanges and research initiatives.
- Increasing value placed on internationalization: Finally, there is a growing recognition among Indian students and their post-secondary institutions of the value of international study. Access to international research and immersion in another culture and language are seen to increase competitiveness in the global job market.



Student mobility trends in India's higher education sector

Higher education in India faces several challenges: The school-age population far exceeds the number of available spaces at institutions, and post-graduation employment rates are dismal. In 2013 the Gross Enrolment Ratio (GER) for higher education was a staggering **19.4%**; this means only 19.4% of students who were of post-secondary education (PSE) age actually enrolled. By contrast, the average global GER is **26%**.



The Indian K-12 system is the largest in the world with 253 million students enrolled

Source: BC Trade and Investment Office, Bangalore, India, 2014

While there have been no major national education policy reforms or changes since 1986, this will soon change. Newly elected Indian **Prime Minister Modi** is rethinking the current education system. And as the economy improves, so too will outbound mobility. These changes present new opportunities for BC to engage with India.

The Ministry of Human Resources, led by newly appointed **Minister Smitri Irani**, announced that the Government is going to make state, regional and country-wide changes to the Indian education system. In an effort to improve the lives of Indians, the Government of India has promised to provide funding to accelerate development, improve the maintenance of quality vocational training courses, and support the movement towards teaching employable skills to the youth in India. In addition, as a result of the Foreign Education Providers Bill in 2010, there will soon be a new process for the operations and entry of foreign universities in India. Accreditation is now mandatory for institutions, where it was previously voluntary. India also hopes to achieve a **GER of 30%** by 2020.

These changes will be difficult but will help pave the way to deepening and expanding BC's academic and educational relationships with India through partnerships, joint research, exchanges, offshore program delivery in trades, technical and vocational programs, and other such engagement.





What does this mean for BC?

With respect to the recruitment of Indian students, BC faces its own challenges. The number of Indian nationals studying in BC is growing rapidly but is still dwarfed by the student populations of much less populous nations studying in BC. Many BC institutions currently experience high visa rejection rates for students from India: in 2013, there was only a 56% approval rate for visa applications to Delhi, and 47% to Chandigarh. Indians lack knowledge and awareness of educational institutions and opportunities in Canada not to mention BC. However, there are signs of optimism and strengthening partnerships.

President Andrew Petter (left), of Simon Fraser University (SFU), with Director General Satish Mehta (right), of the India Council for Cultural Relations (ICCR).



2014 Trade Mission to India: Strengthening partnerships

To deepen ties, continue the upward trend of two-way student mobility, foster old partnerships and to imagine new ones, over 30 BC education delegates recently participated in Premier Clark's Trade Mission to India, visiting four cities: Chandigarh, Delhi, Bangalore and Mumbai. BC's Ministry of Advanced Education was represented by Minister Amrik Virk and Deputy Minister Sandra Carroll. The Ministry worked with the BC Council for International Education (BCCIE) and BC's two dedicated Education Marketing Managers in India, Agnel Worth (Bangalore) and Satyesh Askulkar (Mumbai), to create education programming and sdfsdfevents in each of these cities.

With over 60 partnership agreements between BC and India, there are a number of successful collaborations between the two jurisdictions to build upon. The diversity and number of relationships is growing, for example:

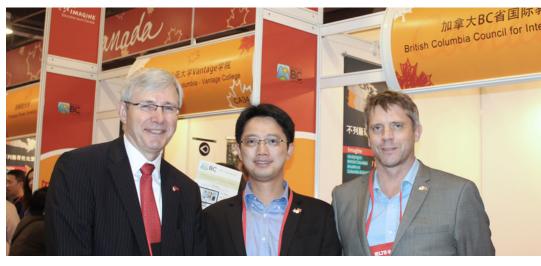
- For the past seven years, the University of the Fraser Valley (UFV) has offered a successful business degree (BBA) program in Chandigarh where students have the option to take courses and complete their program in India or BC; this has expanded into a formal offshore UFV campus at Sanatan Dharma (SD) College.
- The British Columbia Institute of Technology (BCIT), the Public Health Foundation of India (PHFI), and the Canada India Network Society (CINS) have a strong and successful collaboration working on a national Allied Health training program.
- Kwantlen Polytechnic University (KPU) runs a field school that provides BC students with the opportunity to co-learn with Indian students in Banga, Punjab, and also implement projects to improve Global Health.
- The University of Victoria (UVic) and Simon Fraser University (SFU) both have active field school programs in India.
- Royals Roads University (RRU) and the University of British Columbia (UBC) both have full-time dedicated staff based in India.
- Langara College places its nursing students into internships in the Punjab.

During the Trade Mission, roundtable discussions focused on diverse themes such as health, innovation, the skills gap, and the emergence of new opportunities under Modi, and the networking events were great opportunities for one-on-one meetings with new and existing partners.



President Andrew Petter (left) and Director General Satish Mehta (right) with Minister Amrik Virk (center) from BC's Ministry of Advanced Education.

The Mission created opportunities for meetings and for momentum; these will now be pursued by both BC and Indian institutions looking for new initiatives and partnerships. India does have challenges with the education system, however, the immediate potential for growth and opportunity between BC and India has never been better.



BY: COLIN DOERR Director, Communications & Programs | BCCIE

Reflections on China Education Expo (CEE) 2014

Background

China is often referred to as an 'economic miracle,' and for good reason. Since the onset of market reforms in 1978 by Deng Xiao Ping, personal and corporate entrepreneurship have been unharnessed and continue abetted by the state with no apparent end in sight. On the humanitarian side, often overlooked in light of China's rapid development, China's economic growth also opened a vital pathway for 500 million Chinese citizens to lift themselves out of poverty the biggest reduction of poverty in human history. In doing so, China has reached the benchmarks addressing poverty alleviation as articulated in the UNDP's Millennium Development Goals (MDGs).

These economic changes, coupled with a deeply held respect and understanding of the value of education, have also been responsible for the meteoric growth of International Education (IE) in China.

For these reasons, I remain in awe of China and how its narrative continues to unfold in deeply impressive, complex, contradictory, sometimes challenging but always surprising ways. Working in the education sector, I am no less amazed by the importance, impact and opportunity that China presents to the IE sector, both globally and here at home in BC. Today, China is BC's single largest source of international students at over 25,000. In this light, we can begin to understand the importance of China for BC's IE sector and the larger benefits flowing from IE into our classrooms and communities.

Left to right: **Guy Saint-Jacques**, Ambassador of Canada to China, **Tom Wang**, Manager, Country Strategies and Programs of BCCIE and **Colin Doerr** at CEE 2014

Mission

With support from the provincial government and the Ministry of International Trade, BCCIE led a **Team BC Mission to China** this past October. Twenty schools and institutions from K-12, post-secondary and the language sector joined the Mission to advance their respective IE interests and in support of BC's International Education Strategy. Activities and topics covered over the 10-day Mission included:

- > student recruitment;
- > partnership development;
- joint programs and faculty mobility discussions;
- market intelligence sessions;
- student mobility initiatives;
- summer and winter camps;
- vocational education and training;
- executive education; and
- BC alumni engagement.

BCCIE coordinated the Team BC Mission to dovetail with the China Education Expo (CEE)—one of the leading student recruitment events held annually in China, boasting participation of over 600 overseas schools from 40 countries and regions. The Expo attracts over 60,000 visitors across China in the four participating cities of Beijing, Guangzhou, Chengdu and Shanghai.

Canada is well represented at CEE through the good work of the Canadian Trade Commissioner Service (TCS), which has hosted Canada Pavilions at CEE since 2008. Canada has had the largest presence at CEE over the past several years. Participation in these Fairs contributed to Canada's success in attracting close to 30,000 Chinese students to study in Canada in 2013. Eligible attending schools and institutions benefit from the federal Imagine: Education au/in Canada branding. BC schools are additionally branded with Study in BC messaging, logos and collateral as coordinated through BCCIE.

BC's student alumni base in China continues to grow both in numbers and importance. For this reason, BCCIE held *BC Alumni and Friends* events in both Beijing and Shanghai. Representatives participated from the Embassy in Beijing and the Consulate General in Shanghai. We were also honored to welcome Ben Stewart, BC's Special Representative in Asia, who offered BC Alumni and Friends opening remarks and commented on the key roles and value of building and supporting Alumni in China. Vancouver School Board, Kootenay Lake School District, Coquitlam and Langley School District joined BCCIE in outreach meetings to the third-tier city of Guiyang in Guizhou province. We were hosted by the Guizhou Provincial Department of Education

" In mobile telephony, gaming, social media, environmental industries, high speed trains... China has "leap frogged" the West. What would it mean to us if China leap frogged the West in education? "

- Kim Morrison, Grok Global Services

BCCIE in collaboration with Grok Global Services hosted an education roundtable in Beijing facilitated by Kim Morrison and James Aldridge. Attendees learned how recruiting institutions are becoming increasingly savvy about their markets selecting secondary and tertiary recruitment markets over primary ones. Chinese students are also adapting a more complex diversity of needs and dreams that must be addressed by the receiving schools. Grok discussed how some schools are now offering integrated post-graduation services to students. Employment outcomes for students may become a new form of an institution's 'ranking.'

with attendance of 60 principals and school administrators for the province. Discussion of partnership, summer camps and recruitment were all covered.

BC's Education Marketing Managers (EMMs) through BC's Trade and Investment Offices provided invaluable support throughout the Team BC Mission in China, from agent introductions, logistical support and strategically connecting our BC stakeholder to national and subnational networks to advance their market objectives. Their work was highly appreciated by the BC stakeholders and BCCIE alike.



The substantive work for any Mission is in the follow-up

Our BCCIE team and the EMMs therefore remain engaged with our key partners in China as we continue to maintain, sustain and grow our network to help ensure BC's China engagement is strategically positioned now and in the future.

Upcoming Events

From BC's emerging education markets around the world



The Study and Go Abroad Fair -Vancouver Feb 25 Vancouver, Canada

Meet with top-ranked universities from around the world to find out more about studying abroad for an undergraduate or postgraduate degree, certificate or diploma. Free admission and free seminars held throughout the day. Check out <u>studyandgoabroad.com</u> for more information.



India offers high quality students, and BC institutions are gearing up toward more activities in this education market. The fact that a Consulate Office and visa processing centre opened in Bangalore shows the growth potential in this region. There is a considerable demand for overseas undergraduate and graduate/post graduate courses.

Tier II and III cities are the next big markets with the largest potential for student recruitment. Growing cities like Mysore, Davangere, Hubli, Coimbatore, Trivandrum, Vijaywada and Panaji (Goa) are taking interest in International Education. The BC Trade and Investment Office is responding with a series of promotional events in these cities to promote the BC brand.

Dates still to be confirmed.

IIT-B Techfest

Bombay, India

Jan 2 – 4

The Indian Institute of Technology - Bombay (IIT-B)'s Techfest is the largest science and technology festival in Asia, providing a platform to reach out to bright young students from India, many of whom consider further education overseas. IIT-B is one of the most highly reputed public engineering institutions in India, and is consistently ranked among the top engineering colleges in India. For more information, visit techfest.org.

Edu-Canada Tour of India andBangladeshJan 27 – Feb 2Guwahati, Shillog, Kolkata (India)and Dhaka (Bangladesh)

The Undergraduate Education Outreach 2015 is a joint initiative of the Government of Canada Trade Commissioner Service/Edu-Canada and the Indo-Canadian Business Chamber (ICBC), focussed on promoting Canada as an education destination for undergraduates.

LATIN America

Edu-Canada Education Fair

Mexico City, Monterrey, León & Puebla, Mexico Feb 21 – Mar 3

The Department of Foreign Affairs, Trade and Development Canada is pleased to invite provincial governments and eligible Canadian institutions to participate in the next edition of Edu-Canada Education Fair. This fair is designed to allow Canadian representatives to reach out to potential students and parents, as well as educational agents and institutional representatives, throughout the region. For more information visit: <u>Canada Trade</u> <u>Commissioner Service</u>.

Alphe Brazil São Paulo, Brazil Mar 11 – Mar 13

Language travel agents and educational consultants meet faceto-face with language providers, high schools, universities, vocational and further education colleges from all over the world.

Link to Alphe Workshop Brazil.

Europe

L'Etudiant Study Abroad Fair (Partir Etudier a L'Etranger) Jan 31 – Feb 1 *Paris, France*

DFATD France will have a Canada stand at the show.

Open House: "Study in Canada" The Canadian Cultural Centre Feb 2 *Paris, France*

Organized by DFATD in Paris to promote studying in Canada.

Edu-Canada Tour of Southeast Europe Mar 4 - 11

Serbia, Croatia, Macedonia & Kosovo

The tour will allow Canadian institution representatives the opportunity to interact with education stakeholders from Southeast Europe. Depending on interest, there is also the possibility of extending the tour to Turkey. Activities will include market briefings, networking receptions and information sessions for visitors on study and research opportunities in Canada and study permit application procedures.

Click here to register

EAST ASIA

Study in Canada Fair *Tokyo, Japan* Mar 20 – 21

Organized by Embassy of Canada, Study in Canada Fairs are the largest promotion/recruitment events in Japan for Canadian institutions.

China International Education Exhibition Tour (Spring) Mar 21 – 29 Beijing, Shanghai, Hangzhou & Guangzhou, China

China International Education Exhibition Tour (CIEET) is the largest education fair in China. Since started at 1999, 19 editions of CIEET have been successfully held in over 30 major Chinese cities. More than 1300 unique institutions from 30 countries and regions have participated the fair during the past 16 years. The exhibition grows every edition on reputation, size and exhibitor number, and now CIEET is being supported by most of the foreign embassies or governmental sectors and all relevant media channels.

As usual, opportunities including: sister school relationship, partnership relation building, summer camps, articulations, exchange program, executive training, BC offshore schools, including trade/investment leads.

For more information go to cieet.com

APAIE Conference and Exhibition

2015 Mar 23 – 26

Beijing, China

For more information go to apaie.org

Korea Study Abroad Fair

BEXCO in Busan	Mar 27
COEX in Seoul	Mar 28 – 29

The Korea Study Abroad Fairs are the largest education fair in Korea organized by <u>Korea Trade Fairs Ltd</u>, specifically focusing on studying abroad. It is expected that there will be around 400 exhibitors from 23 countries.

Canadian Education Exhibition Feb 1 Seoul, Korea

CEE will be held at the Seoul Plaza. CEE is organized by E-leaders (FSS Korea) which is held twice a year in the market.

For more information go to <u>canadastudyfair.com</u>

Canada Mini Agent Fair (TBC) Seoul, Korea

The Embassy of Canada, Seoul is planning to have another Canada Mini Agent Fair at the end of January 2015 working together with BC TIR Korea Office. More details will be released later this year.

Southeast Asia

ASEAN Education Tour 2015

Kuala Lumpur, Malays	<i>ia</i> Jan 17 – 21
Singapore	Jan 23 – 25
Brunei	Jan 26 – 27
Surabaya & Jakarta, Indonesia	Jan 30 – Feb 2
Manila and Cebu, Philippines	Feb 5 – 7

DFATD Canada is pleased to invite provincial governments and eligible Canadian institutions to participate in this tour.

Activities for each of the fairs will vary, but will include a fair open to the public, market briefings, networking opportunities and school visits.

Institutions can register at <u>en.edufindme.com/expos/asean</u>.



www.bccie.bc.ca bccie@bccie.bc.ca Join our online community

